

Ministry Of Health, The Gambia National Public Health Laboratories

Guidelines for Using Africa Laboratory Information System(A-LIS)

JANUARY 2023

FORWARD

Africa-Laboratory Information System (A-LIS) is one of the software solutions for Health

Laboratory Information Management System (HLIMS). Installing A-LIS in public and

private health centers (HC) enables laboratories to receive electronic laboratory result report

of referred samples and laboratory test requests from clinicians. Laboratories are also able to

generate electronic laboratory test result report, patient laboratory history, data values for

HMIS 105-6, 033A, 033B, orders for supplies and laboratory information for referral

samples.

The information generated by A-LIS is paramount in supporting evidence-based decision

making in the provision and coordination of laboratory services in public HCs. A-LIS is one

of the products of HLIMS Master Plan which is a detailed prescription of how to achieve

what the strategic and policy documents articulate on laboratory information management in

The Gambia.

The plan is informed by National Development Plan, MOH Strategic plan, NPHL policy

and plan, MOH E-health policy and plan, HMIS&DHIS2 guidelines, guidelines, Hub

systems guidelines among others, to ensure its relevance to the entire laboratory

landscape while achieving the HLIMS vision of, "Quality laboratory information for a

productive and health The Gambia", and Mission of, "Supporting quality laboratory

services through an integrated system that innovatively collects, stores, analyzes and

communicates laboratory information".

These guidelines will promote embracing ALIS in HCs and ensure compliance when using

ALIS. This in turn facilitates the generation of quality information and sustainability of

ALIS. So I encourage laboratory staff and other health workers who may be involved in A-

LIS at all levels to make use of them appropriately.

Mr. Alhagie Papa Sey

National Public Health Laboratories, The Gambia

i

ACKNOWLEDGEMENT

The Ministry of Health would like to acknowledge with gratitude the Global Fund consultants who supported the development of the guidelines for using A-LIS, as well as the contribution of the following to the development of this document.

No.	Names	Institution
1.	Dr. Charles Kiyaga	Head TWG
2.	Proscovia Nambuya Mbabazi	ICT Mananger TWG
3.	Dr. Nicholas Nanyeeya	Consultant TWG
4.	Wafula Jackson	Software Developer

TABLE OF CONTENTS

Forward	i
Acknowledgement	ii
Acronyms	iv
SECTION 1: INTRODUCTION	1
SECTION 2: SYSTEM CONTROL MODULE	2
2.1 Creating new user	3
2.2 Creating a role	3
2.3 Assigning a Role to the user	4
2.4 Assigning permissions to roles	4
2.5 Changing a Password	4
2.6 Logging out	5
2.7 Tracking User activities	5
2.8 Creating a new Lab section	5
2.9 Creating a Specimen type	6
2.10 Creating a new Test Type	6
2.11 Creating a New Drug	7
2.12 Creating a new Organism	8
2.13 Data Back up	
SECTION 3: LABORATORY ROUTINE OPERATIONS MODULE	9
3.1 PRE ANALYTIC PHASE	9
3.1.1 Registering a new patient	9
3.1.2 Searching for registered patient	10
3.1.2.1 Updating patient details	
3.1.2.2 Requesting for a test	11
3.1.3 View and download patient lab history report	12
3.1.3.1 View a patient lab history report	12
3.1.2.2 Download or Print Patient History report	13
3.1.4 Accept or Reject sample	13
3.1.5 Assign patient ULIN	14
3.2 ANALYTIC PHASE	14
3.2.1 Manage Laboratory requests	14
3.2.2 Make test Request	15
3.2.3 Display of all test requests made	15
3.2.4 List of all completed tests	15
3.2.5 Samples not received	15

	3.2.6 Pending test requests	16
	3.2.7 Tests Started	16
	3.2.8 Verified Tests	16
	3.2.9 View and Verify lab test request	17
	3.2.10 Generate Lab test result report	17
3.3 POST ANALYTIC PHASE		18
	3.3.1 Reports	18
	3.3.2 Daily reports	19
	3.3.2.1 Patient report	19
	3.3.2.1 Daily Log	19
	3.3.3 Aggregate Reports	20
	3.3.3.1 Positivity rates	20
	3.3.3.2 Surveillance	21
	3.3.3.3 Counts Report	22
	3.3.3.4 Turnaround Time Report	24
	3.3.3.5 Test summary Report	25
	3.3.3.4 User statistics Report	26
3.4 BIOSAFETY AND BIOSECURITY		26
	3.4.1 Registering a Biosafety/bio-security incident	27
	3.4.2 Assessing reported Biosafety or bio-security incidents	28
	3.4.3 Editing Biosafety or bio-security incidents	29
	3.4.4 Updating Clinical Intervention	30
	3.4.5 Updating Incident Analysis	31
	3.4.6 Updating National Bio-risk Management Response	32
	3.4.7 Generating BB periodic Report	33
3.5 EQUIPMENT, LOGISTICS AND STORES (ELS)		34
	3.5.1 Registering a new Equipment	35
	3.5.2 Search for a registered Equipment	35
	3.5.3 Manage service schedule of equipment	36
	3.5.4 Report Equipment Breakdown	36
	3.5.5 Report Equipment Restoration details	37
	3.5.6 Generate Periodic Equipment Performance Report	
	3.5.7 Update inventory of lab commodities	
	3.5.8 Issuing requested lab commodities (filling in stock book)	
	3.5.9 Record findings from conducted physical count	
	3.5.10 Generate stock status report	
	3.5.11 Adding a Supplier	
3 6	FAOs	44

ACRONYMS

ALIS Africa-Laboratory Information System

CDC US Centers for Disease Control

NPHL National Public Health Laboratories

DHIS2 District Health Information System 2

eHealth Electronic Health

HC Health Centre

HMIS Health Management Information System

HLIMS Health Laboratory Information Management System

ICT Information Communication Technology

IT Information Technology

LQMS Laboratory Quality Management System

MOH Ministry of Health

SLMTA Strengthening Laboratory Management Towards Accreditation

TA Technical Advisor

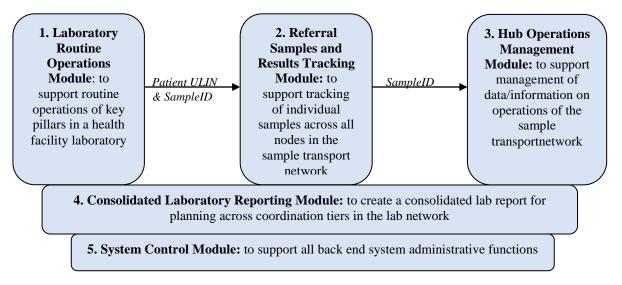
TWG Technical Working Group

SECTION 1: INTRODUCTION

ALIS is a transaction processing system for supporting operations at a facility laboratory. ALIS is also referred to as LabAPP1, and is one of the critical building blocks of the NPHL Application Architecture (Suite) in Health Laboratory Information Management Systems (HLIMS) master plan.

ALIS is part of the NPHL HLIMS Suite

Basing on the NPHL Business Architecture, ALIS has five (5) major modules that are accessible across the health laboratory network in order to harmoniously support effective management of information on laboratory service delivery.

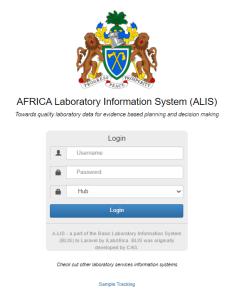


Modules that constitute ALIS

SECTION 2: SYSTEM CONTROL MODULE

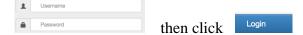
2.0 Getting Started with A-LIS

Open Laboratory Information System (A-LIS) using any web browser e.g. Google Chrome or Mozilla Firefox by entering the IP address of the server http://lims.moh.gm/ as the URL. This will bring a page requesting for login information that you enter to proceed.

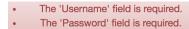


Page requesting for login information

Fill in the username and password



When you don't fill in either of the username or password, you will get errors as displayed below



When you fill in wrong username or password, the following errors shall be displayed

Username and/or password invalid.

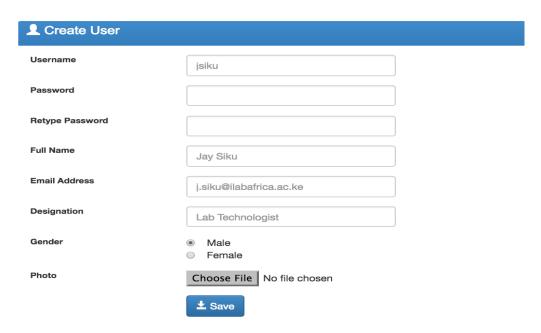
When you forgot your username and password, kindly contact the lab-in-charge for help.

The page below will appear on successful login and it is the ALIS Landing page



2.1 Creating new user

Click Access Control from the page (far right lower box) or on the left menu bar, then click on Save



2.2 Creating a role

To create a new role in the system e.g. Receptionist, Data clerk; Under Access Control click on

roles Roles to bring a page below

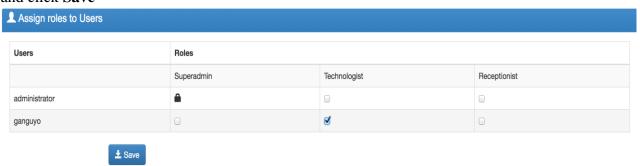


Then click on New Role to fill in the form below and click Save



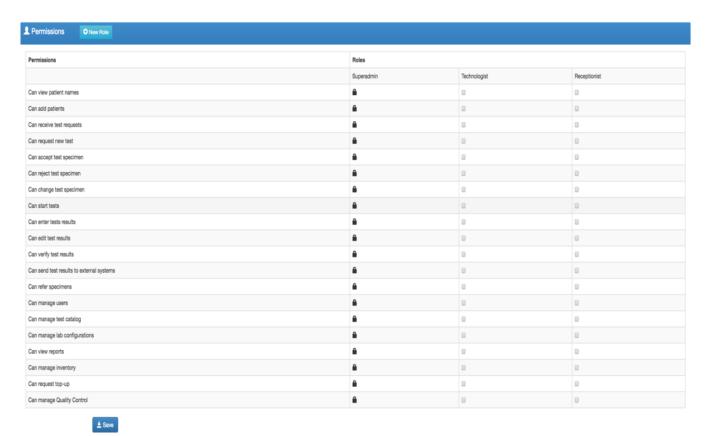
2.3 Assigning a Role to the user

Under Access Control click on Assign Roles 3: the relevant role for the newly created user and click **Save**



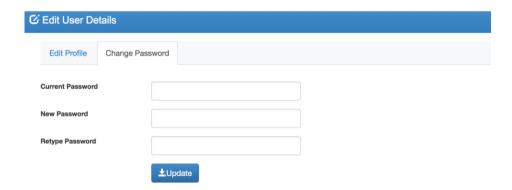
2.4 Assigning permissions to Roles

Under Access Control click on Permissions, check the appropriate permissions as shown below and click Save



2.5 Changing a Password

Click on your Username in the top right of your screen, then click on the Change Password tab and fill in the form below and click Update.



2.6 Logging out

Click on your Username in the top right of your screen, and then click on Logout

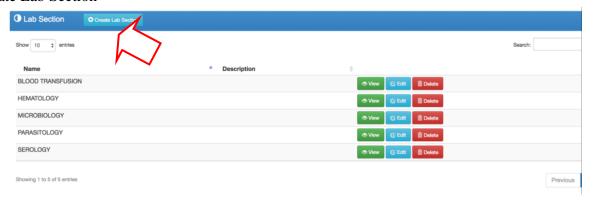
2.7 Tracking User activities

Click on Reports on the left side menu, and then click on User Statistics Report

User Statistics Report

2.8 Creating a new Lab section

Click on Test Catalog on the left menu bar, then click on Create Lab Section and click on



Fill in the form below



2.9 Creating a Specimen type

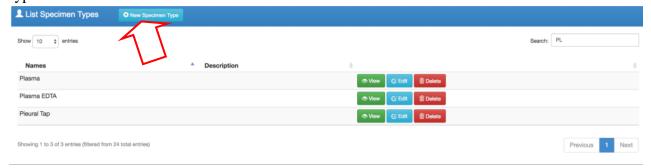
Click on Specimen Types

Click on Specimen Types

Types

from test catalogue, then click on New Specimen

Type

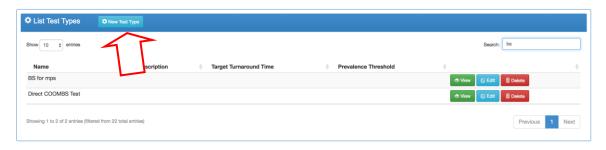


Fill in the form below and Save

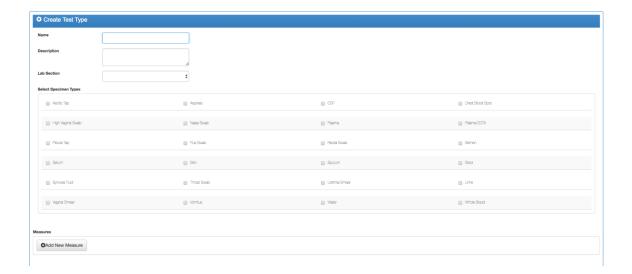


2.10 Creating a new Test Type

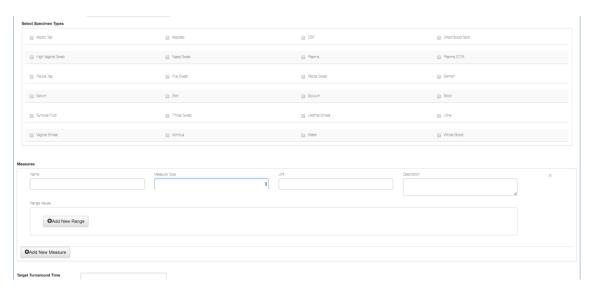
Click on Test Types from test catalogue and click on New Test Types



Fill in the form below and check the relevant specimen type/s for the test type



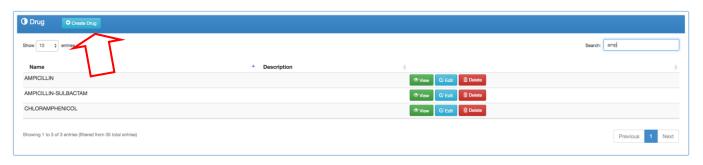
Click on Add New Measures just below the Select specimen types section



Fill in the **Name** of the test measure, **Measure Type** e.g. Numeric, **Unit** Description and Target Turnaround Time and click on **Save**

2.11 Creating a New Drug

Click on Prugs form test catalogue and click on Create Drug



Fill in the form below and click Save

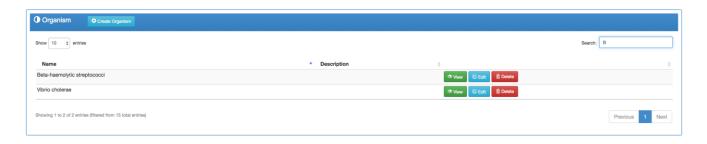


2.12 Creating a new Organism

Click on Organisms from test catalogue and click on Create Organism



Fill in the form below



SECTION 3: LABORATORY ROUTINE OPERATIONS MODULE

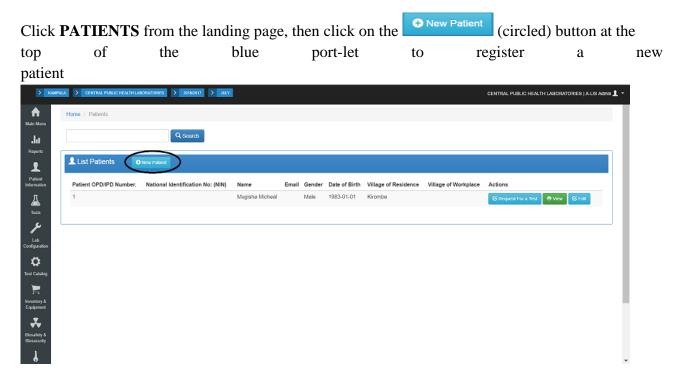
This section is about laboratory routine operations including; pre-analytic, analytic and post analytic tasks managed by receptionist/data person, clinician or a laboratory person. Initial tasks include; patient registration, editing and viewing of patient information in the system. To access this section, click **PATIENTS** (rounded) from ALIS landing page below. This shall display all existing information on patients already registered into the system.



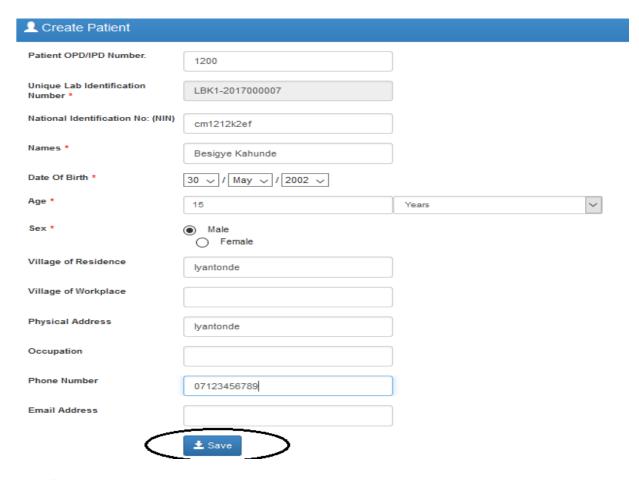
A-LIS landing page

3.1 PRE-ANALYTIC PHASE

3.1.1 Registering a new patient

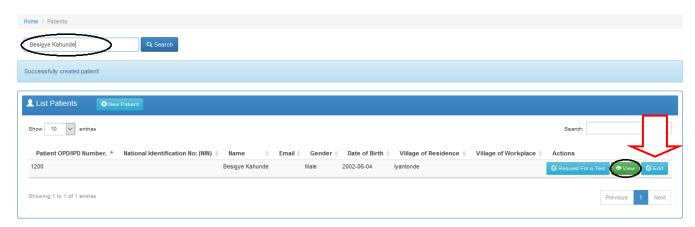


This will bring a page with fields for capturing patient details. Enter patient information in the fields provided and click to save the information captured as illustrated below.



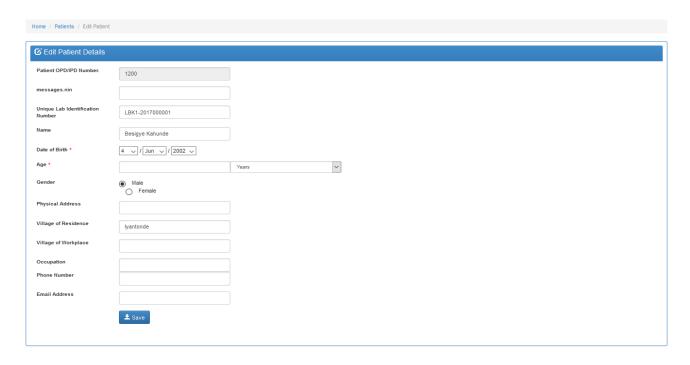
3.1.2 Searching for registered patient

Click **PATIENTS** from the landing page, use the search box to search for a patient of your interest using either the OPD/IPD number or the patient's name and click to update patient information or click the (Circled) below to request for a test.



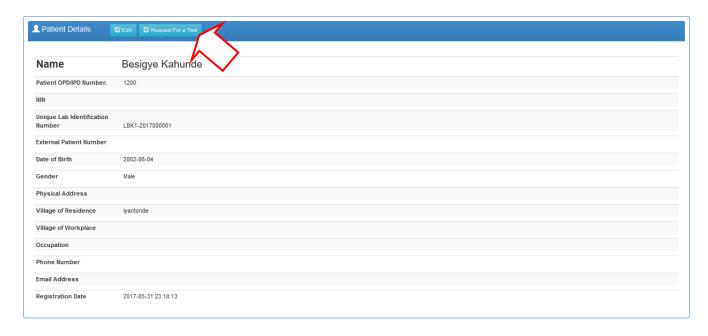
3.1.2.1 Updating patient details

Click to bring a page below and update patient information and Save



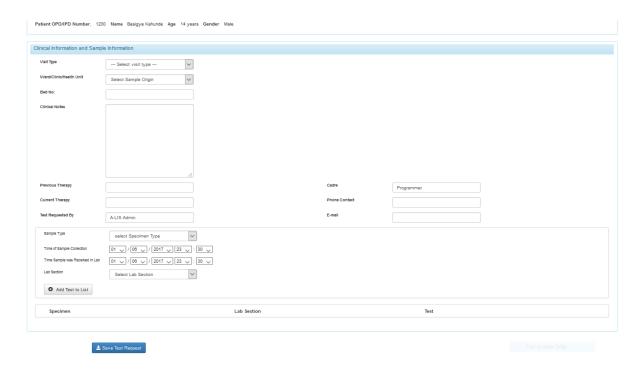
3.1.2.2 Requesting for a test

Click above to bring a page below then click Request For a Test to request for a test (if your role is assigned to perform such an activity e.g. clinician).



This will bring a page below and a clinician fills in the patient's visit type (OPD or in-patient), location (ward, unit or clinic, Bed Number for only in-patients), clinical notes, previous therapy (if applicable), current therapy. Click on the "Sample type" drop down menu to select the sample type and click on "Lab section" to select where the tests are going to be carried out e.g. microbiology, parasitology, etc. For multiple tests, select the lab section where the different tests are carried out,

select tests and click to add selected tests to the test request and click to save the test request.

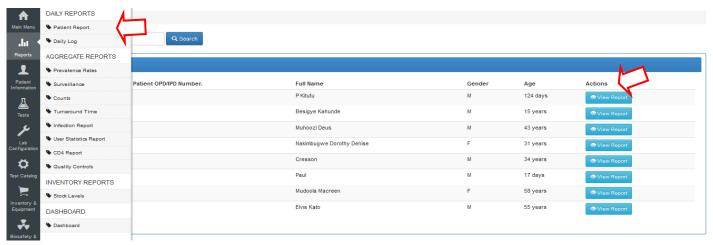


3.1.3 View and download patient lab history report

Patient lab history report has details of all the tests performed on a patient, samples collected and identities of the clinicians and lab technologists who requested and worked on the patient's sample and may be required when requesting for a new test.

3.1.3.1 View a patient lab history report

On the side navigation bar, place your cursor on the option/button and select **Patient report** to display the list of all patient reports available in the system.



Click on on the Actions column for a selected patient. This will bring a page with the patient's lab history report shown below for viewing.

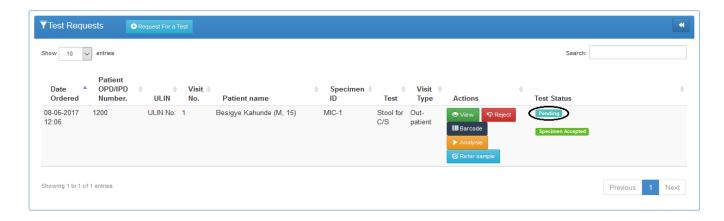


3.1.3.2 Download or Print Patient History Report

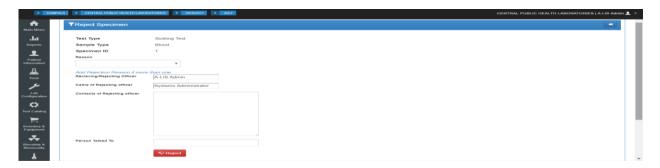
Click on the icon to download or the icon to print the report.

3.1.4 Accept or Reject sample

On the side navigation bar, click on and view all test requests then select **Pending Tests.**Use the search box to search for a patient and click on to accept and start test on that patient's sample. Note that the **Test Status** of that request changes from to Test Started



To reject, click Preject button; which will open a page shown below where you specify reasons for rejection.



3.1.5 Assign patient a ULIN; Update patient details as in 3.1.2.1 above

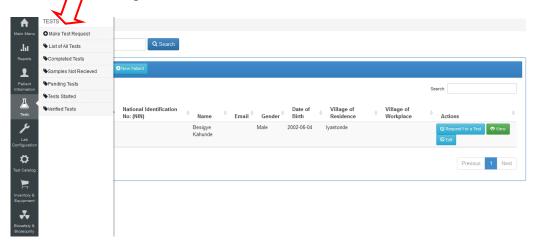
3.2. ANALYTIC PHASE;

3.2.1 Manage Laboratory requests



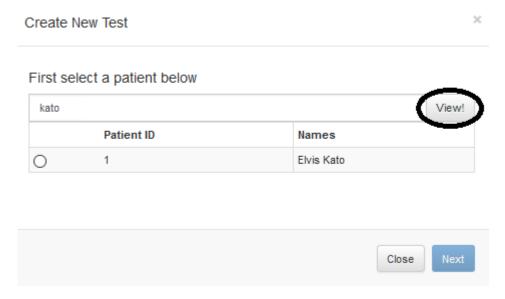
Click **TEST** from landing page to view details of all laboratory test requests including; "Make Test Request", "List of All Tests", "Completed Tests", "Samples Not Received", "Pending Tests", and "Tests Started" or "Verified Tests"

Alternatively, on the side navigation bar, place your cursor on the option/button to view details of all laboratory test requests.



3.2.2 Make test Request

Click Make Test Request to bring the page below. Search for the patient using either the patient's name or ID and click the **View** button to see the results of the search. Select the patient by clicking on the corresponding radio button and click the Next button to make the lab request as in **3.1.2.2** above.



3.2.3 Display of all test requests made

Click List of All Tests to display all test requests made to the laboratory.

3.2.4 List of all completed tests

Click to show a list of all completed laboratory tests with a label Test

Completed (circled in screenshot below) under the Test Status column.

**Completed (circled in screenshot below) under the Test Status column.

**Control Public Meanth Laboratories | All | Scourch | Sco

3.2.5 Samples not received

Click Samples Not Recieved to display incoming test request

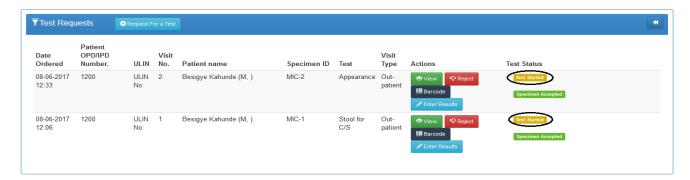
3.2.6 Pending test requests

Click to display pending test requests with a label **Pending (circled in screenshot below)** under the **Test Status** column.



3.2.7 Tests started

Click Tests Started to display a list of all lab tests that have been started with a label Test Started (circled in screenshot below) under Test Status column.



3.2.8 Verified Tests

Click Verified Tests to display a list of all lab tests that have been verified with a label Test Verified (circled in screenshot below) under Test Status column.

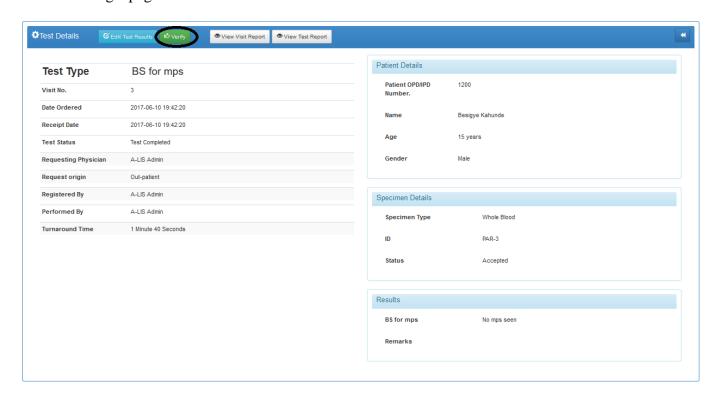


3.2.9 View and Verify lab test request

The person with permission to verify results finds completed tests as in 3.2.4 above, click the button (circled) below.



This will bring a page to view test results and then click Verify



3.2.10 Generate Lab test result report

The person with permission to generate results finds completed tests as in 3.2.4 above, click the button (circled) to view test results as in 3.2.8 above then click on to view the general lab test result report generated in a PDF format as shown below.



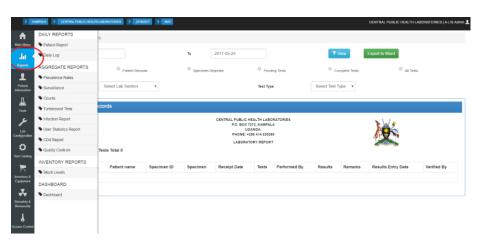
3.3 POST ANALYTIC PHASE

3.3.1 Reports



Click **REPORTS** from landing page to view details of all laboratory reports generated by ALIS.

Alternatively, on the side navigation bar, place your cursor on the option/button to display the list of all reports generated by the system.



3.3.2 Daily Reports

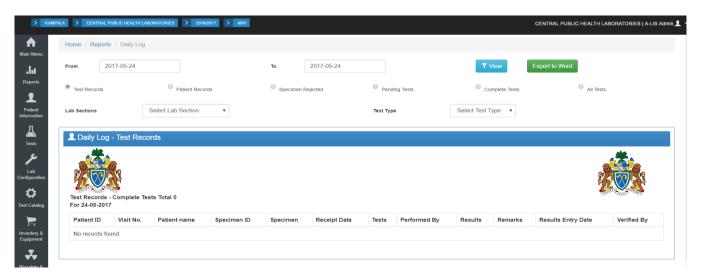
These include patient reports and daily logs

3.3.2.1 Patient Report

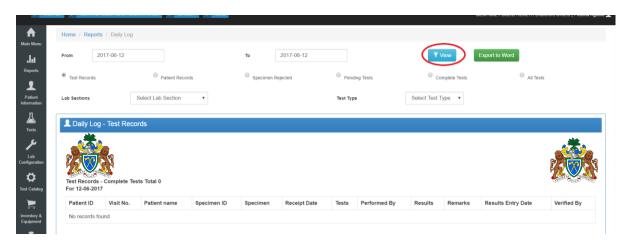
View patient information and history as in "3.1.3 View and download patient lab history report" above.

3.3.2.2 Daily Log

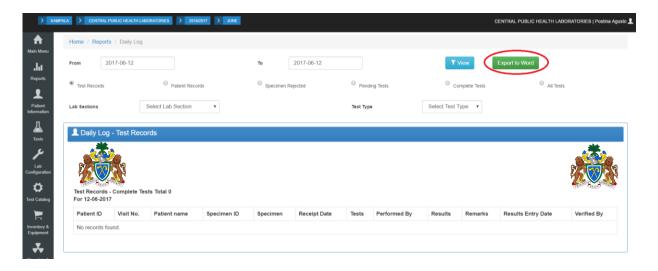
On the side navigation bar, place your cursor on the option/button then click to daily logs as below.



Filter using dates, test records, Patient Records, Specimen Rejected, Pending Tests, Complete Tests, All Tests, lab sections or Test Type and then select View to see the daily log for the filter.



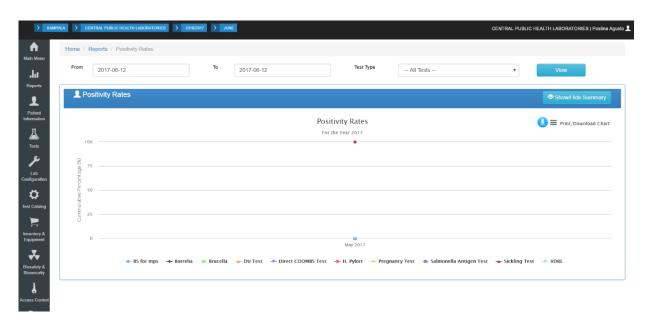
Use **Export to word** button to download and view the filter in a word document.



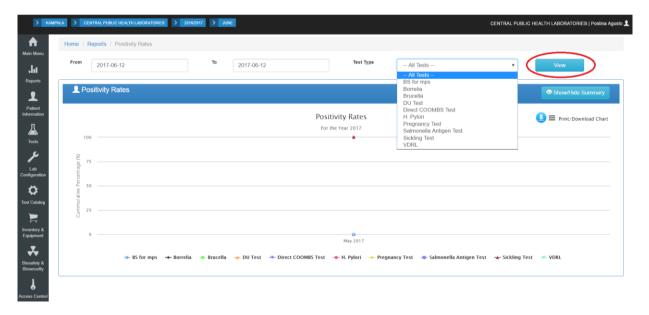
3.3.3 Aggregate Reports

3.3.3.1 Positivity rates

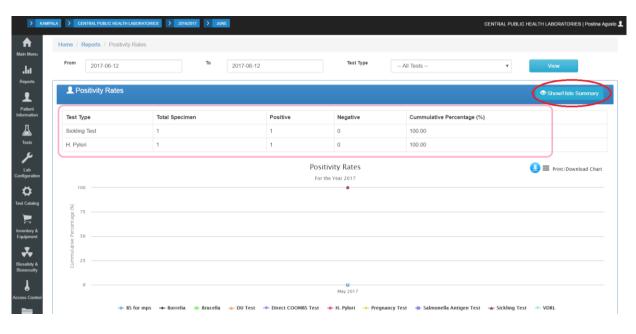
On the side navigation bar, place your cursor on the Prevalence Rates to view the rates. By default, the report loads prevalence rates for the current year. A positivity rate is the total number of cases of a disease existing in a population divided by the total population. Formula: Positivity Rate of Disease = (n / Total population) x 10 n Where n - All new & preexisting cases of specific disease



Set a date range to view infection graph and prevalence rates. You can also view by **test type** then click on **View** to load the report with the filters defined.



Select Show/Hide Summary to view/hide the numeric data

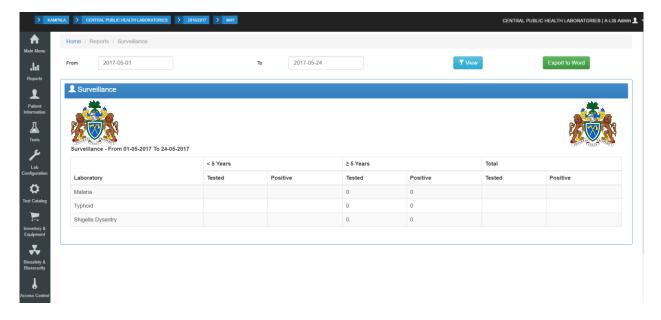


Click button to choose the various formats then print or download the chart

3.3.3.2 Surveillance

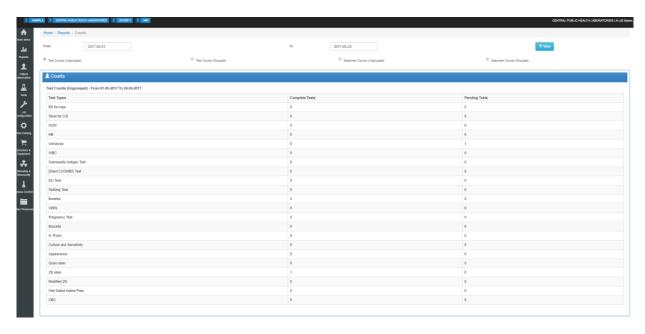
On the side navigation bar, place your cursor on the option/button then click to bring surveillance report on laboratory tests and their outcomes. Monthly reports are generated by default for the tests carried out and the figures for those **Tested** and **Positive** are given for the different age ranges plus the total sum for the tests. Filter for a given period by entering the different date ranges and then click on **View**. Click on the **Export to Word** button to download and view in a word document.

.lu



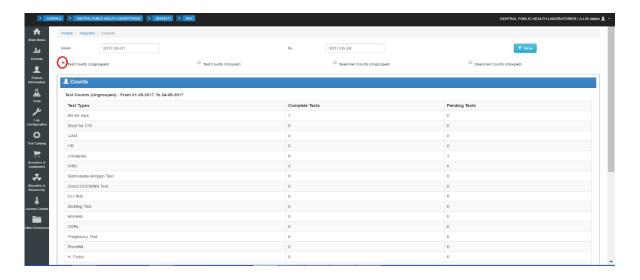
3.3.3.3 Counts Report

On the side navigation bar, place your cursor on the entropy option/button then click "Counts" to generate a report for a particular time period for tests and specimens both grouped and ungrouped.

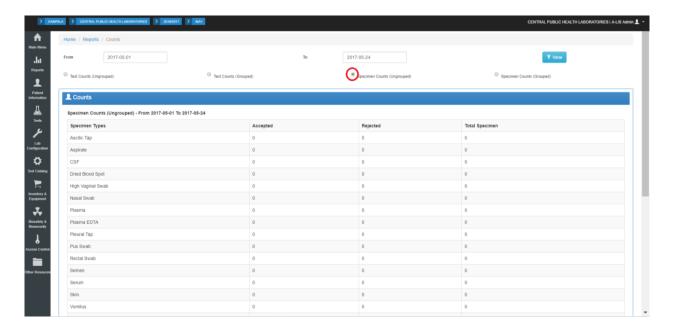


The ungrouped tests and specimens, are summaries of the completed and pending test plus accepted and rejected specimens respectively as seen below

i. Test counts(ungrouped)

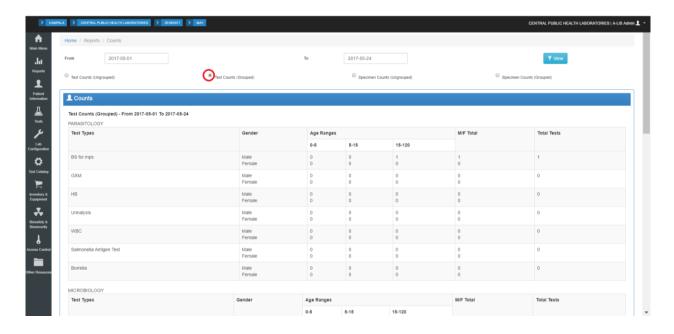


ii. Specimen counts (ungrouped)



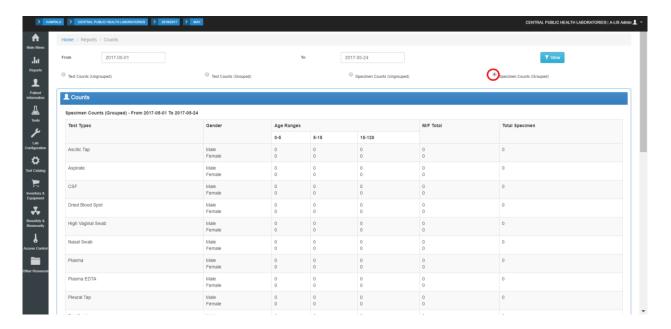
The grouped tests and specimens are categorized according to gender and age ranges.

iii. Test Counts (grouped)



iv. Specimen counts (grouped)

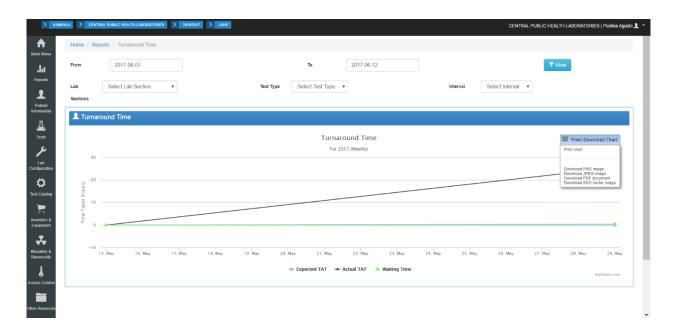
.lu



3.3.4 Turnaround Time Report

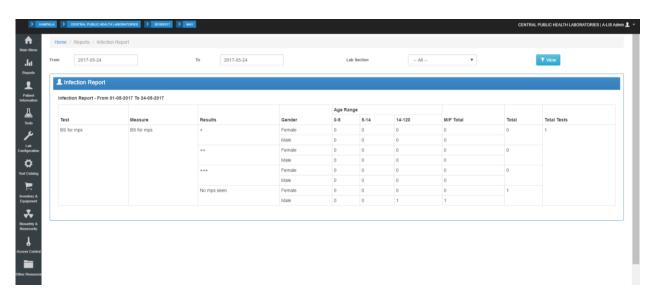
From the option/button, click the button to display the turnaround time from when a test is ordered to completion including specific tests. Select a turnaround time report for the

different intervals (daily, weekly, monthly), date ranges, lab sections and specific test type and then clicking View. Click on \equiv to print or download.



3.3.3.5 Test summary Report

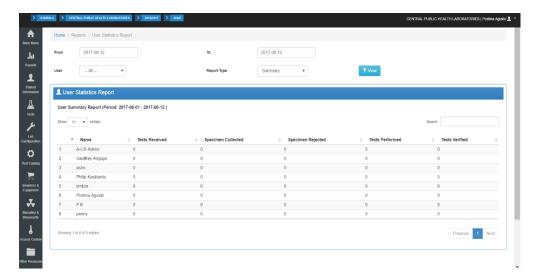
From the option/button, click to display infections by gender and age Select a date range and lab section then clicking View.



3.3.3.6 User Statistics Report

From the option/button, click "User Statisticks" to display report for users of the system and system activity logs. Filter by User, report type or date range and then click on View. Use a search

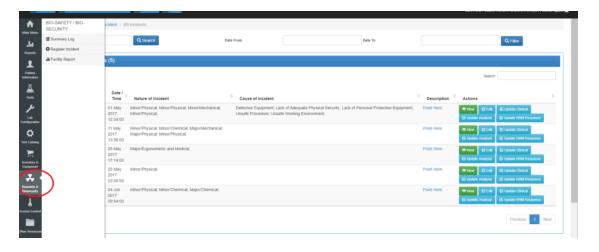
box to search a user by name and click the drop down of **Show entries** show a number of entries for a defined report.



3.4 BIOSAFETY AND BIOSECURITY

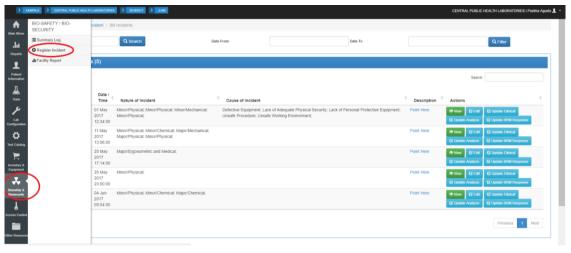


Click **BIOSAFETY & BIOSECURITY** from landing page to view details of all ordinary and emergency BB incidents occurring at a lab facility. Alternatively, on the side navigation bar, place your cursor on the **BB** option/button to display the list of all ordinary and emergency BB incidents.

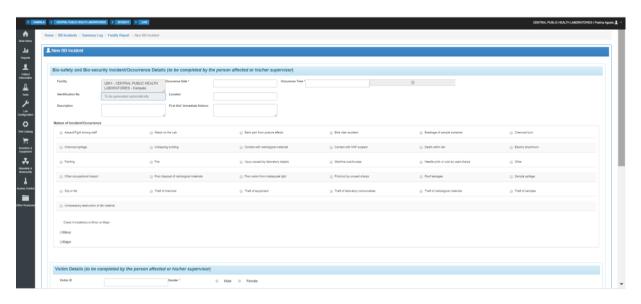


3.4.1 Registering a bio-safety/bio-security incident

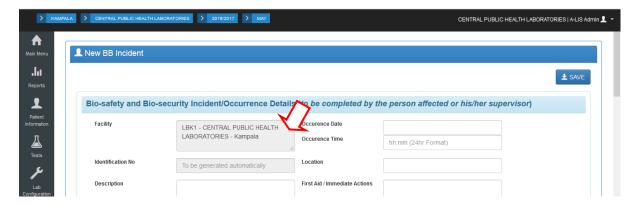
On the side navigation bar, place your cursor on the BB option/button, then click "Register incident".



This will bring a page below, then click the "SAVE" button to save details on incident after feeling them in.

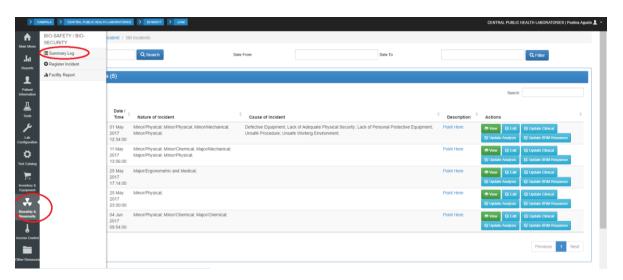


When facility name and password are the log-in credentials, then the facility name in the page is automatically filled.

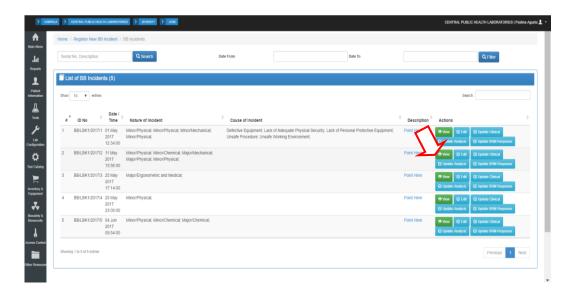


3.4.2 Assessing reported biosafety or biosecurity incidents

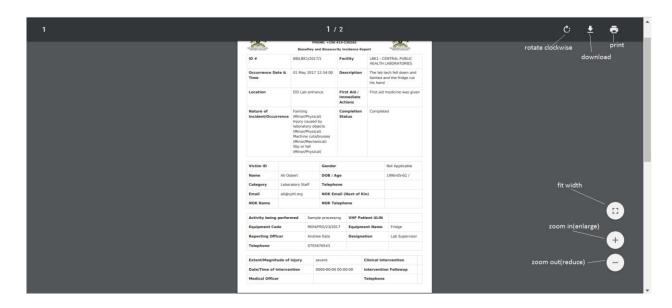
On the side navigation bar, place your cursor on the **BB** option/button, and then click "**Summary** Log".



This will bring a page that displays a list of **BB** (Bio-safety and Bio-Security) incidents as shown below.



Click to assess the required incident as shown below.



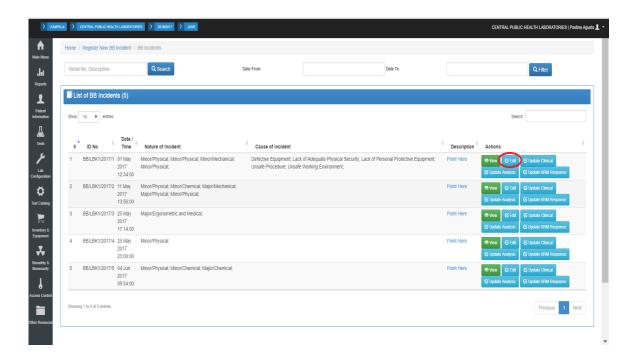
3.4.3 Editing Bio-safety and Bio-security incidents

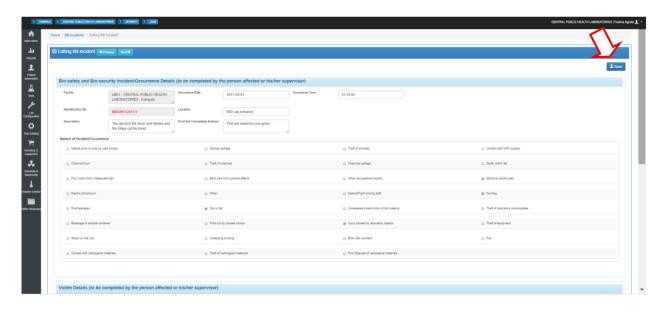
BIO-SECURITY

Summary Log

On the side navigation bar, place your cursor on the BB option/button, and then click "Summary

Log" to display a list of BB (Bio-safety and Bio-Security) incidents and click "Edit BB Incident Information"





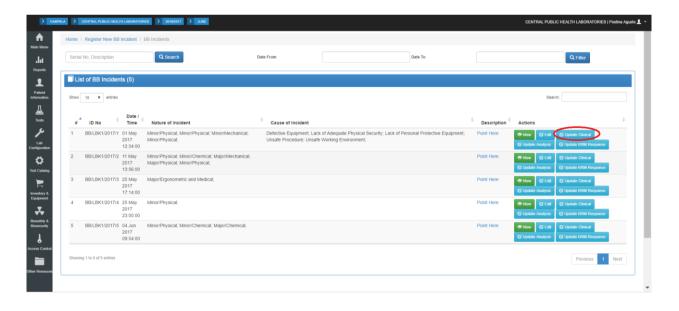
Edit and click "Save" to update changes on details of incident.

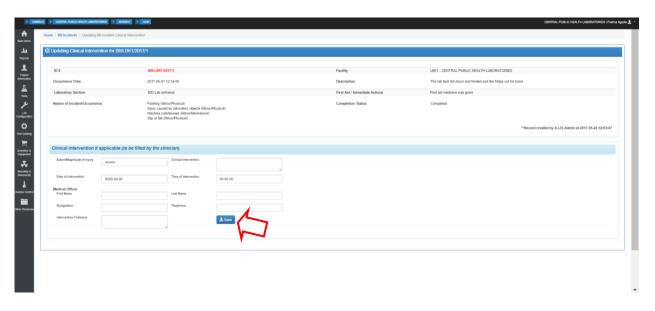
3.4.4 Updating Clinical Intervention

BIO-SECURITY

On the side navigation bar, the clinician places a cursor on the BB option/button, and then clicks

"Summary Log" to display a list of BB (Bio-safety and Bio-Security) incidents and click "Update Clinical Intervention".



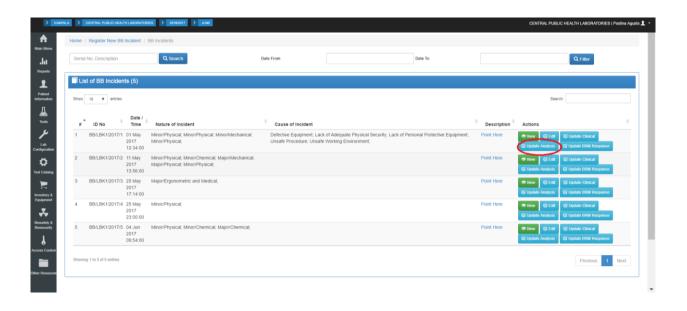


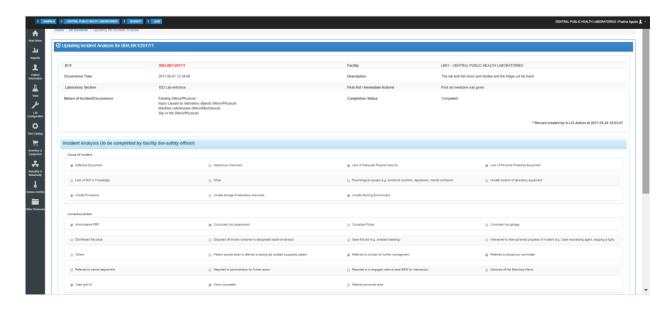
Updates and clicks "Save" to update changes on clinical intervention.

3.4.5 Updating Incident Analysis

On the side navigation bar, the Biosafety officer places a cursor on the BB option/button, and

then clicks "Summary Log" to display a list of **BB** (Bio-safety and Bio-Security) incidents and click "Update Incident Analysis".



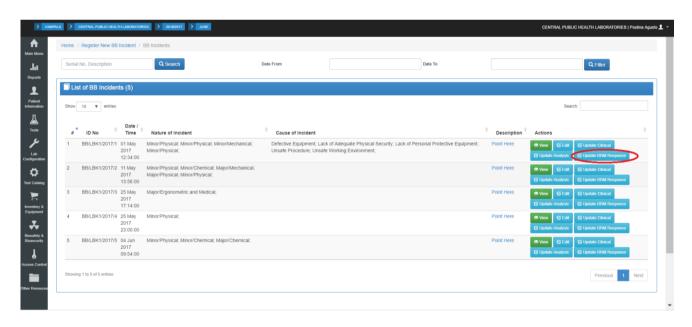


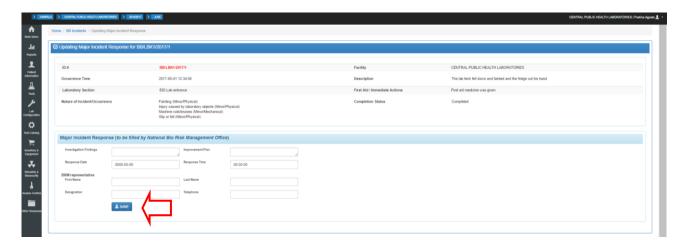
Updates and clicks "Save" to update changes on incident analysis

3.4.6 Updating National Bio-risk Management Response

On the side navigation bar, the National Bio-risk Management person places a cursor on the BB

option/button, and then clicks "Summary Log" to display a list of **BB** (Bio-safety and Bio-Security) incidents and click "Update NBRM Response".

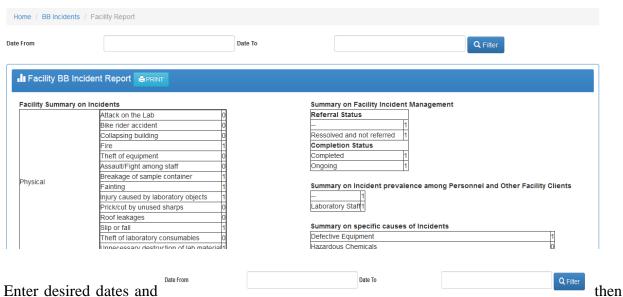




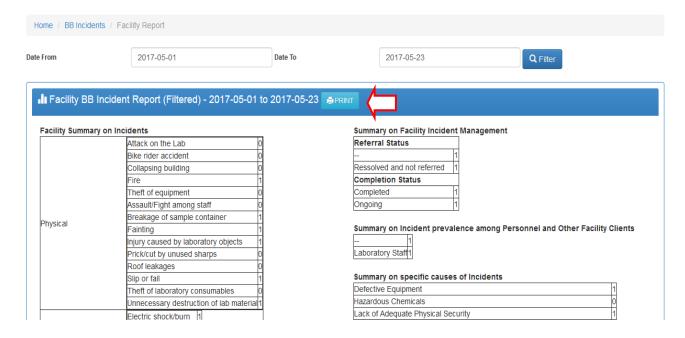
Updates and clicks "Save" to update changes NBRM response.

3.4.7 Generating BB periodic Report

On the side navigation bar, place your cursor on the **BB** option/button, and then click "**Facility Report**" and a page for the facility BB incident Report will show as a default for the current month (1st to Date) as shown below.



click "Filter" to show report for a specified period The resultant report shows the period as shown below.

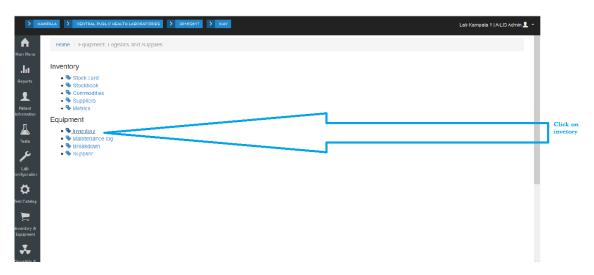


Click "Print" to have a physical copy.

3.5 EQUIPMENT, LOGISTICS AND STORE (ELS)

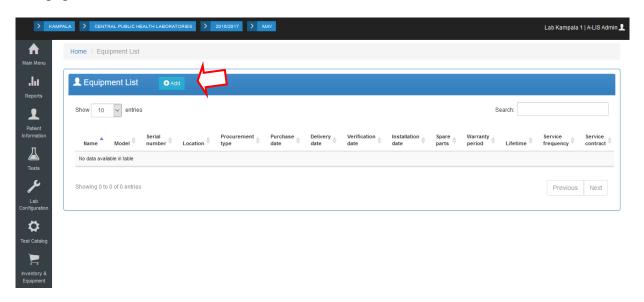


Click **INVENTORY & EQUIPMENT** from landing page to view laboratory facility inventory and equipment details.

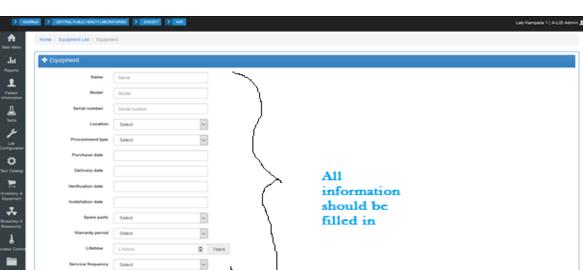


3.5.1 Registering a new Equipment

Click "Inventory & Equipment" on the landing page then click Equipment to display a list of all equipment and click "Add".



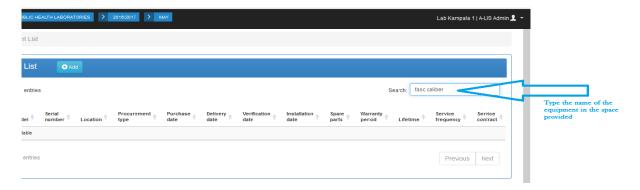
This will bring a page for filling in the equipment information as shown below and click to save the new equipment in the system



Submit

3.5.2 Search for a registered Equipment

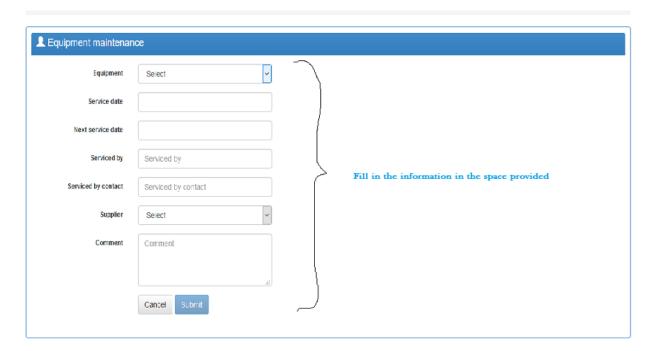
Click "Inventory & Equipment" on the landing page then click Equipment to display a list of all equipment and enter the name of equipment in the search box as shown below.



3.5.3 Manage service schedule of equipment

Click "Inventory & Equipment" on the landing page then click Equipment to display a list of all equipment and enter the name of equipment in the search box then click "Manage service schedule" under the action tab to enter information detailing: what machine, when was it serviced,

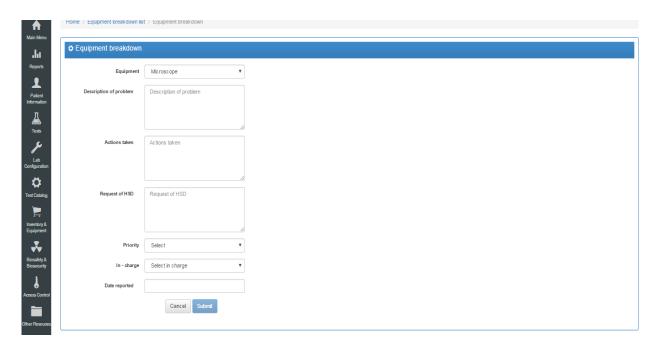
who serviced the machine and when will it be serviced again as shown below. Click save the schedule in the system.



3.5.4 Report Equipment Breakdown

Click "Inventory & Equipment" on the landing page then click Equipment to display a list of all equipment and enter the name of equipment in the search box click "Equipment Breakdown" under the action tab to enter occurrence information as required by ISO standards and as shown as

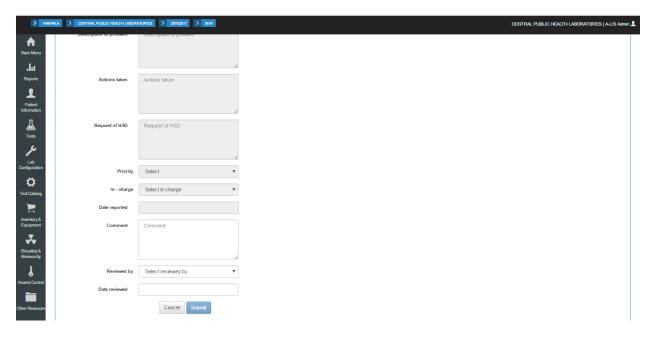
below. Click to save the occurence in the system.



3.5.5 Report Equipment Restoration details

Click "Inventory & Equipment" on the landing page then click Equipment to display a list of all equipment and enter the name of equipment in the search box click "Equipment Restoration" under the action tab to enter feedback regarding the repair of given broken equipment and as shown

below. Click to send the report.



3.5.6 Generate Periodic Equipment Performance Report

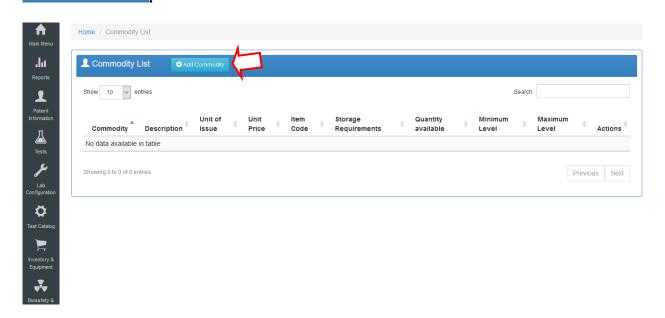
(Content coming later)

3.5.7 Update inventory of lab commodities

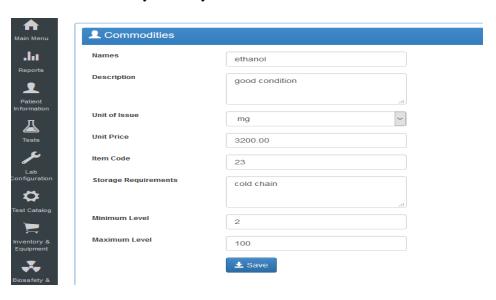
Click "Inventory & Equipment" on the landing page and click "Inventory" then click

Commodities to display a list of all comodities in the system as shown below and click

Add Commodity



This will bring a page for filling in details of the commodity as shown below and click on to add the commodity in the system.



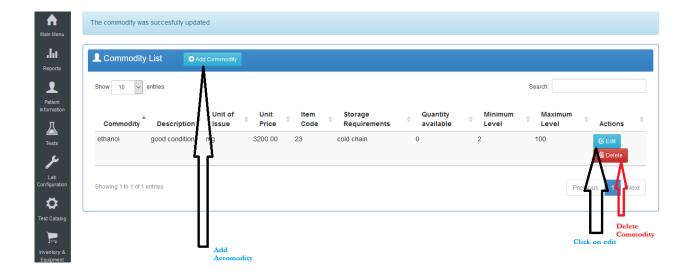
Use the search box to search for a registered commodity

of the commodity. Click

or click

to make other changes then click on

to update as shown below.

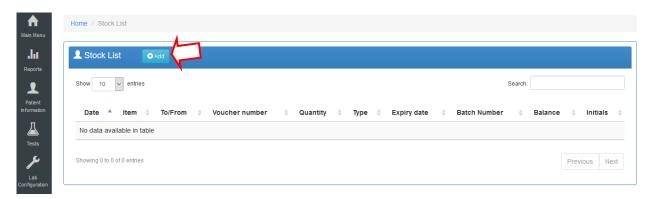


3.5.8 Issuing requested lab commodities (filling in stock book)

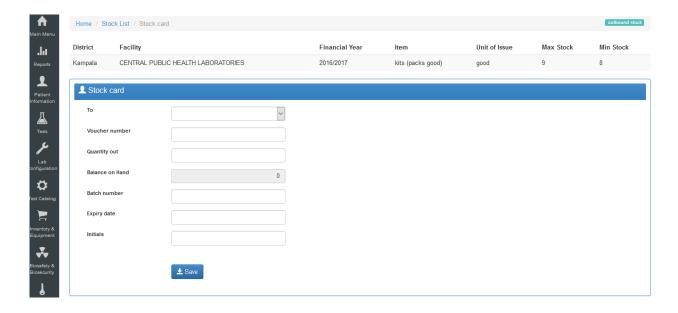
Click "Inventory & Equipment" on the landing page and click "Inventory" then click "Stock

Add
 Add

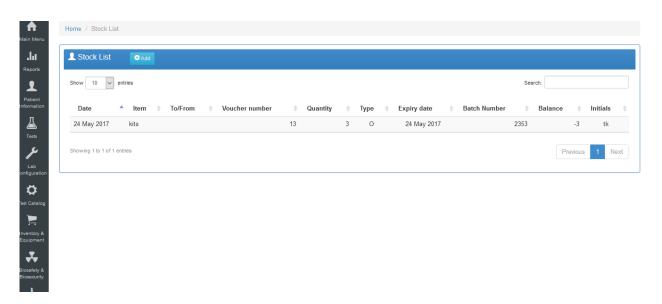
Card" to display the stock list. To issue a commodity requested click



The requesting staff should know all details of the commodity page will be displayed as shown below. Select the commodity and indicate whether the stock is inbound or outbound. Then click on continue to fill the stock card.



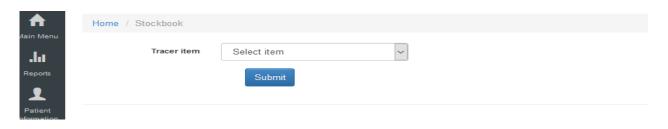
Click on button to save the item and a list of the saved item issued will be displayed as seen below



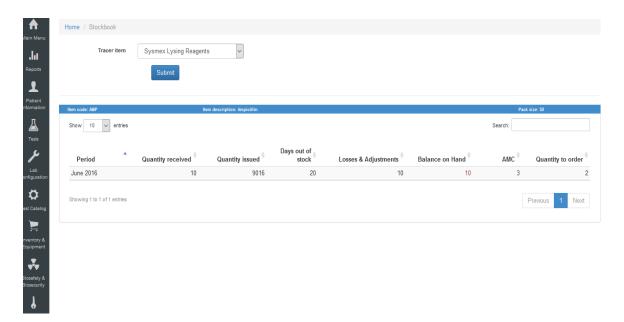
3.5.9 Record findings from conducted physical count

Click "Inventory & Equipment" on the landing page and click "Inventory" then click

• Stockbook to select the item to reconcile with the physical findings then click on submit.



This will bring a new page of existing stock as shown below

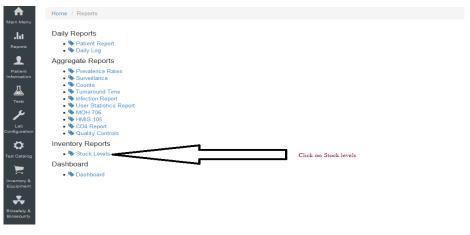


3.5.10 Generate stock status report

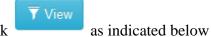
.la

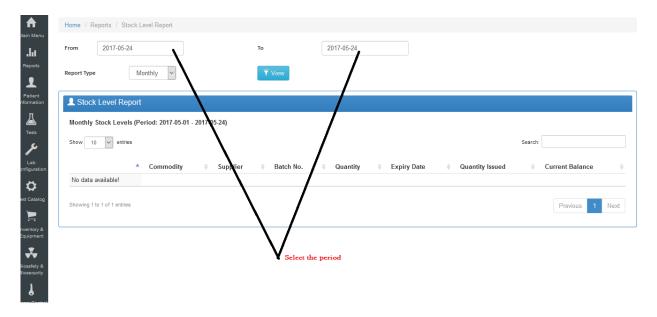


Click on Reports then click "Inventory Reports" and click "Stock Levels" as shown below.



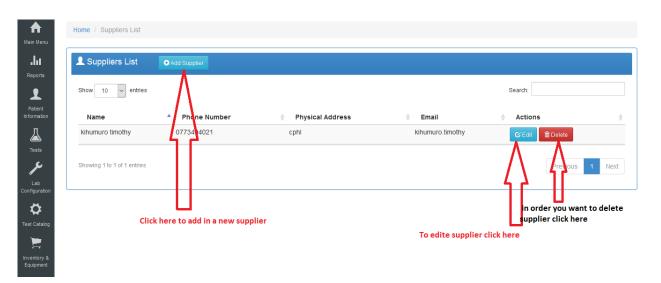
Enter period of time for the report then click



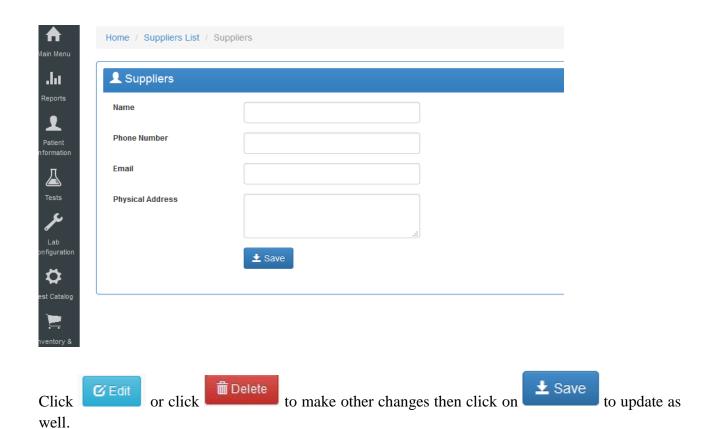


3.5.11 Adding a Supplier

Click "Inventory & Equipment" on the landing page and click "Inventory" then click • Suppliers to display a list of a supplier of an equipment or commodity as shown below.



Click on Add Supplier to enter details of a new supplier as shown below and click "Save" to update the list.



	Inquiries and questions	Responses
1.	Since the Hub module majorly depends on internet connectivity, will NPHL Provide Internet services to the Site.	We are using this period to study the use of data bundles before committing to the sustainability of the support.
2.	How different is the A-LIS from the other Lab Information systems?	A_LIS has been customized to the The Gambia laboratory setting.
3.	How will the A-LIS help the facility link its service data to DHIS 2?	A-LIS will later be able to upload data to DHIS2 but for now it is able to summarize data according to the HMIS 105 Lab section which can be printed and attached to the Monthly facility report.
4.	Will A-LIS improve on the data reporting from the automated equipment and how?	We shall have A-LIS integrated with the automated equipment to enable automated data capture and reporting, but this will be done in the next sequent build.
5.	Is 12 days enough for the NPHL data officer to stay at the site?	The 12 days will be enough to get a feedback on the HUB module, but this person will also assist in the utilization of the HLIMS paper based data collection tools.
6.	Who will support the maintenance of the A-LIS equipment?	We are asking the IPs to take this role, since they are already very activate in this area.
7.	Who will provide stationary for printing results?	The NPHL team came with a rim of paper for now for the duration of the pilot. There will be a cost analysis after this pilot to review the sustainability of provides paper.
8.	The biggest struggle with utilizing any LIS is the poor HR numbers in the laboratory, so is NPHL providing a data clerk to assist in data collection and entry within the laboratory?	We are advocating for a HLIMS data person through the Health Officers's office. Otherwise for now we ask that someone is assigned the role within the laboratory or facility HMIS focal points/departments.
9.	Can NPHL-HLIMS team be invited for CMEs with clinicians and other stakeholders.	Yes, all we need is an early communication.
10.	How will we use ALIS and the HMIS105 monthly forms (HMIS 105, 033A, 033B)?	033A and 033B are not yet catered for in the next build but monthly reports can be automatically generated from ALIS.
11.	If we use electronic ALIS and we have no counter books, how shall we populate HMIS105?	The system will automatically generate reports according to a specified date range.
12.	What happens when power goes off?	Always revert back to the HMIS paper based tools then later on have the back log entered into A-LIS once the power is restored.
13.	What happens when ALIS is not working?	Contact the HLIMS coordinator at NPHL after trying out abit of basic trouble shooting with the HLIMS focal persons onsite.
14.	Who does the facility officer call for help whenever there is a technical problem?	Contact the HLIMS Coordinator at NPHL.
15.	I forgot my pass word, what do I do?	Contact the site super user (HLIMS focal person) to reset your password.